

Small Business Tools and Templates.com Guarantee Policy

Thank you for visiting our website. Your business is important to us.

So that you can feel 100 percent confident downloading and using the tools and templates on this site, we offer a money-back guarantee. This gives you time to review our products and decide if they are right for you.

All refunds must be requested within seven days of the initial purchase in writing to info@smallbusinesstoolsandtemplates.com with your name, email address, purchase date, invoice number, the names of the product(s) being returned and the reason the refund is being requested. We will also require you to confirm that you have deleted / removed all copies of the product from your computer and that you have not forwarded the products to any other persons or organisations. All requested information must be submitted for the refund to occur.

Before processing the refund, we will also ask that you email us to assist with resolving any technical issues before we process your refund. Contact us at info@smallbusinesstoolsandtemplats.com.

Once you have followed these steps, we will refund the purchase price of the products returned to us, less a 10 percent processing fee.

Thank you again for visiting our site. Each product has been developed by a team of experienced experts and we are confident that it will support your small business needs.